

Q1 Please provide the name of the best contact for this issue in your state and your agency.

Answered: 36 Skipped: 0

ANSWER CHOICES	RESPONSES	
Name	100.00%	36
Agency	97.22%	35
Address	0.00%	0
Address 2	0.00%	0
City/Town	0.00%	0
State/Province	100.00%	36
ZIP/Postal Code	0.00%	0
Country	0.00%	0
Email Address	0.00%	0
Phone Number	0.00%	0

#	NAME	DATE
1	JD Farley	4/7/2021 5:09 PM
2	Vernon Wiggins	4/7/2021 1:34 PM
3	Dana McGinty	4/7/2021 10:38 AM
4	Kevin Wofford	4/7/2021 10:09 AM
5	Nancy Santiago	4/7/2021 9:58 AM
6	Chad Carpenter	4/7/2021 9:45 AM
7	Shawn Plunkett	4/7/2021 9:18 AM
8	Brian Hughes	4/6/2021 1:18 PM
9	Gretchen Paluch	4/6/2021 10:31 AM
10	Brad Baker	4/2/2021 5:50 PM
11	Jerry Moore	4/2/2021 10:14 AM
12	Jack Peterson	4/1/2021 1:51 PM
13	Shawn Plunkett	4/1/2021 9:57 AM
14	Michael Odenthal	3/31/2021 4:08 PM
15	Stephen Baca	3/31/2021 3:48 PM
16	Karin Hendrickson	3/31/2021 10:13 AM
17	Jennifer Johnston	3/31/2021 8:32 AM
18	Jim Endsley	3/31/2021 8:20 AM
19	Jeffrey Rogers	3/31/2021 7:59 AM

Issuance and Renewal of EPA Inspector Credentials

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20	Roy Smith	3/30/2021 5:19 PM
21	Tim Creger	3/30/2021 4:41 PM
22	Bret Allen	3/30/2021 4:39 PM
23	Dilsia A Barros	3/30/2021 4:31 PM
24	Randy Boyle	3/30/2021 4:13 PM
25	Tim Schultz	3/30/2021 4:07 PM
26	Henry Nahalewski	3/30/2021 3:44 PM
27	Alyssa Foss	3/30/2021 3:38 PM
28	Neil Richmond	3/30/2021 3:35 PM
29	Rob Hofstetter	3/30/2021 3:34 PM
30	david e scott	3/30/2021 3:29 PM
31	Mary Begin	3/30/2021 3:24 PM
32	Ryan Williams	3/30/2021 3:21 PM
33	Dawn Wall	3/30/2021 3:16 PM
34	Victor J Mason II	3/30/2021 3:14 PM
35	Juan C. Muñoz	3/30/2021 3:11 PM
36	David J. Rousseau	3/30/2021 3:10 PM
#	AGENCY	DATE
1	South Dakota Department of Agriculture	4/7/2021 5:09 PM
2	Alabama Department of Agriculture and Industries	4/7/2021 1:34 PM
3	Arkansas Department of Agriculture-Pesticide Section	4/7/2021 10:38 AM
4	Louisiana Department of Agriculture and Forestry	4/7/2021 10:09 AM
5	NJDEP	4/7/2021 9:58 AM
6	West Virginia Department of Agriculture	4/7/2021 9:45 AM
7	Kansas Dept. of Agriculture	4/7/2021 9:18 AM
8	Department of Pesticide Regulation	4/6/2021 1:18 PM
9	Iowa Department of Agriculture	4/6/2021 10:31 AM
10	GA Dept of Ag	4/2/2021 5:50 PM
11	Pesticide Regulation-Clemson Univ.	4/2/2021 10:14 AM
12	Department of Agriculture	4/1/2021 1:51 PM
13	Kansas Department of Agriculture	4/1/2021 9:57 AM
14	Oregon Department of Agriculture	3/31/2021 4:08 PM
15	New Mexico Department of Agriculture	3/31/2021 3:48 PM
16	Department of Environmental Conservation	3/31/2021 10:13 AM
17	North Carolina Dept. of Agriculture & Consumer Services	3/31/2021 8:32 AM
18	Tennessee Department of Agriculture	3/31/2021 8:20 AM
19	Virginia Department of Agriculture and Consumer Services	3/31/2021 7:59 AM
20	Kentucky Department of Agriculture	3/30/2021 5:19 PM

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21	Nebraska Dept. of Ag	3/30/2021 4:41 PM
22	NV Dept. of Ag	3/30/2021 4:39 PM
23	Department of Agriculture	3/30/2021 4:31 PM
24	MS Dept. of Agriculture	3/30/2021 4:13 PM
25	Washington State Dept. of Agriculture	3/30/2021 4:07 PM
26	Utah Dept of Ag & Food	3/30/2021 3:44 PM
27	WI Dept. of Agriculture, Trade and Consumer Protection	3/30/2021 3:38 PM
28	Maryland Department of Agriculture	3/30/2021 3:34 PM
29	office of indiana state chemist	3/30/2021 3:29 PM
30	Department of Energy & Environment	3/30/2021 3:24 PM
31	Oklahoma Department of Agriculture	3/30/2021 3:21 PM
32	Missouri Department of Ag	3/30/2021 3:16 PM
33	ISDA	3/30/2021 3:14 PM
34	Puerto Rico Department of Agriculture	3/30/2021 3:11 PM
35	New Hampshire Division of Pesticide Control	3/30/2021 3:10 PM
#	ADDRESS	DATE
	There are no responses.	
#	ADDRESS 2	DATE
	There are no responses.	
#	CITY/TOWN	DATE
	There are no responses.	
#	STATE/PROVINCE	DATE
1	South Dakota	4/7/2021 5:09 PM
2	US-AL	4/7/2021 1:34 PM
3	AR	4/7/2021 10:38 AM
4	LA/United States	4/7/2021 10:09 AM
5	NJ	4/7/2021 9:58 AM
6	United States	4/7/2021 9:45 AM
7	Kansas	4/7/2021 9:18 AM
8	California	4/6/2021 1:18 PM
9	IA	4/6/2021 10:31 AM
10	GA	4/2/2021 5:50 PM
11	SC	4/2/2021 10:14 AM
12	Arizona	4/1/2021 1:51 PM
13	Kansas	4/1/2021 9:57 AM
14	Oregon	3/31/2021 4:08 PM
15	New Mexico	3/31/2021 3:48 PM
16	AK	3/31/2021 10:13 AM
17	NC	3/31/2021 8:32 AM

18	Tennessee	3/31/2021 8:20 AM
19	Virginia	3/31/2021 7:59 AM
20	KY	3/30/2021 5:19 PM
21	Nebraska	3/30/2021 4:41 PM
22	NV	3/30/2021 4:39 PM
23	Puerto Rico	3/30/2021 4:31 PM
24	MS	3/30/2021 4:13 PM
25	WA	3/30/2021 4:07 PM
26	Utah	3/30/2021 3:44 PM
27	Wisconsin	3/30/2021 3:38 PM
28	FL	3/30/2021 3:35 PM
29	Maryland	3/30/2021 3:34 PM
30	IN	3/30/2021 3:29 PM
31	District of Columbia	3/30/2021 3:24 PM
32	United States	3/30/2021 3:21 PM
33	Missouri	3/30/2021 3:16 PM
34	ID	3/30/2021 3:14 PM
35	Puerto Rico	3/30/2021 3:11 PM
36	New Hampshire	3/30/2021 3:10 PM

#	ZIP/POSTAL CODE	DATE
	There are no responses.	

#	COUNTRY	DATE
	There are no responses.	

#	EMAIL ADDRESS	DATE
	There are no responses.	

#	PHONE NUMBER	DATE
	There are no responses.	

Q2 How many state pesticide inspectors in your state are required to maintain EPA Credentials?

Answered: 36 Skipped: 0

#	RESPONSES	DATE
1	1	4/7/2021 5:09 PM
2	One required by grant, six maintain credentials.	4/7/2021 1:34 PM
3	1	4/7/2021 10:38 AM
4	1	4/7/2021 10:09 AM
5	One required, at least 12 maintain them	4/7/2021 9:58 AM
6	6	4/7/2021 9:45 AM
7	13	4/7/2021 9:18 AM
8	12	4/6/2021 1:18 PM
9	8	4/6/2021 10:31 AM
10	6	4/2/2021 5:50 PM
11	15	4/2/2021 10:14 AM
12	6	4/1/2021 1:51 PM
13	13	4/1/2021 9:57 AM
14	6	3/31/2021 4:08 PM
15	4-5	3/31/2021 3:48 PM
16	2	3/31/2021 10:13 AM
17	28	3/31/2021 8:32 AM
18	6	3/31/2021 8:20 AM
19	12	3/31/2021 7:59 AM
20	14	3/30/2021 5:19 PM
21	5	3/30/2021 4:41 PM
22	I believe EPA requires just 1	3/30/2021 4:39 PM
23	3	3/30/2021 4:31 PM
24	16	3/30/2021 4:13 PM
25	Eighteen	3/30/2021 4:07 PM
26	1	3/30/2021 3:44 PM
27	6	3/30/2021 3:38 PM
28	62	3/30/2021 3:35 PM
29	All (currently 5)	3/30/2021 3:34 PM
30	1	3/30/2021 3:29 PM
31	1	3/30/2021 3:24 PM

Issuance and Renewal of EPA Inspector Credentials

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32	8	3/30/2021 3:21 PM
33	1	3/30/2021 3:16 PM
34	5	3/30/2021 3:14 PM
35	Four	3/30/2021 3:11 PM
36	2	3/30/2021 3:10 PM

Q3 Of the number reported in Q2, how many of those inspectors are currently credentialed?

Answered: 36 Skipped: 0

#	RESPONSES	DATE
1	5	4/7/2021 5:09 PM
2	Six	4/7/2021 1:34 PM
3	5	4/7/2021 10:38 AM
4	3	4/7/2021 10:09 AM
5	12	4/7/2021 9:58 AM
6	4	4/7/2021 9:45 AM
7	All of them -- 13	4/7/2021 9:18 AM
8	11	4/6/2021 1:18 PM
9	7	4/6/2021 10:31 AM
10	6	4/2/2021 5:50 PM
11	10	4/2/2021 10:14 AM
12	4	4/1/2021 1:51 PM
13	13	4/1/2021 9:57 AM
14	6	3/31/2021 4:08 PM
15	2	3/31/2021 3:48 PM
16	2	3/31/2021 10:13 AM
17	24	3/31/2021 8:32 AM
18	5	3/31/2021 8:20 AM
19	10	3/31/2021 7:59 AM
20	13	3/30/2021 5:19 PM
21	2	3/30/2021 4:41 PM
22	5 are credentialed in NV	3/30/2021 4:39 PM
23	3	3/30/2021 4:31 PM
24	13	3/30/2021 4:13 PM
25	Fifteen	3/30/2021 4:07 PM
26	4	3/30/2021 3:44 PM
27	7	3/30/2021 3:38 PM
28	30	3/30/2021 3:35 PM
29	4	3/30/2021 3:34 PM
30	0	3/30/2021 3:29 PM
31	1	3/30/2021 3:24 PM

Issuance and Renewal of EPA Inspector Credentials

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32	1	3/30/2021 3:21 PM
33	1	3/30/2021 3:16 PM
34	4	3/30/2021 3:14 PM
35	Three	3/30/2021 3:11 PM
36	2	3/30/2021 3:10 PM

Q4 How many EPA credential applications are currently pending EPA approval?

Answered: 36 Skipped: 0

#	RESPONSES	DATE
1	0	4/7/2021 5:09 PM
2	One. Expiring on 10/22/21. Pending EPA renewal approval.	4/7/2021 1:34 PM
3	0	4/7/2021 10:38 AM
4	0	4/7/2021 10:09 AM
5	none	4/7/2021 9:58 AM
6	0	4/7/2021 9:45 AM
7	None.	4/7/2021 9:18 AM
8	5	4/6/2021 1:18 PM
9	0	4/6/2021 10:31 AM
10	2	4/2/2021 5:50 PM
11	3	4/2/2021 10:14 AM
12	0	4/1/2021 1:51 PM
13	0	4/1/2021 9:57 AM
14	0	3/31/2021 4:08 PM
15	1	3/31/2021 3:48 PM
16	0	3/31/2021 10:13 AM
17	0	3/31/2021 8:32 AM
18	0	3/31/2021 8:20 AM
19	0	3/31/2021 7:59 AM
20	0	3/30/2021 5:19 PM
21	3	3/30/2021 4:41 PM
22	None	3/30/2021 4:39 PM
23	0	3/30/2021 4:31 PM
24	0	3/30/2021 4:13 PM
25	Two	3/30/2021 4:07 PM
26	0	3/30/2021 3:44 PM
27	1	3/30/2021 3:38 PM
28	8	3/30/2021 3:35 PM
29	1	3/30/2021 3:34 PM
30	3	3/30/2021 3:29 PM
31	0	3/30/2021 3:24 PM

Issuance and Renewal of EPA Inspector Credentials

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32	2	3/30/2021 3:21 PM
33	0	3/30/2021 3:16 PM
34	1	3/30/2021 3:14 PM
35	None	3/30/2021 3:11 PM
36	0	3/30/2021 3:10 PM

Q5 How many Federal inspections or investigations are conducted in your state annually using EPA credentials?

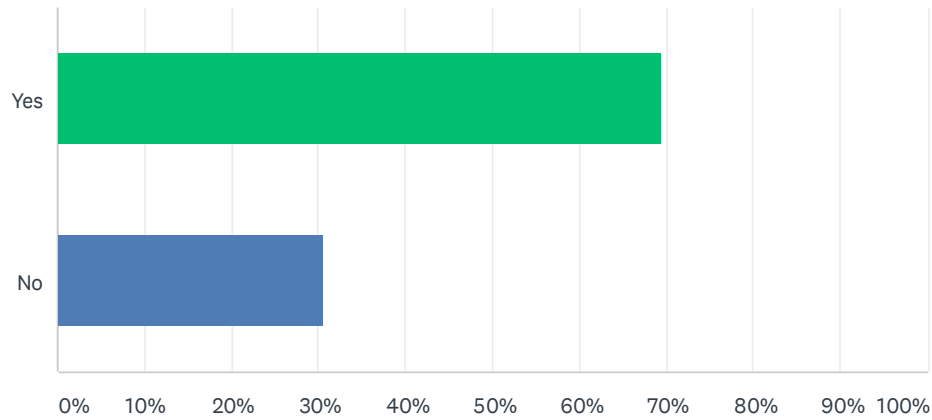
Answered: 35 Skipped: 1

#	RESPONSES	DATE
1	20	4/7/2021 5:09 PM
2	Approximately thirty-five.	4/7/2021 1:34 PM
3	35	4/7/2021 10:38 AM
4	12	4/7/2021 10:09 AM
5	on an as needed bases - some years, not at all	4/7/2021 9:58 AM
6	6	4/7/2021 9:45 AM
7	12	4/7/2021 9:18 AM
8	8-15	4/6/2021 10:31 AM
9	Approx 50	4/2/2021 5:50 PM
10	30	4/2/2021 10:14 AM
11	20	4/1/2021 1:51 PM
12	10-15	4/1/2021 9:57 AM
13	6	3/31/2021 4:08 PM
14	10-14	3/31/2021 3:48 PM
15	1	3/31/2021 10:13 AM
16	It can be quite variable from year to year, but about 80.	3/31/2021 8:32 AM
17	dont know	3/31/2021 8:20 AM
18	~27	3/31/2021 7:59 AM
19	15	3/30/2021 5:19 PM
20	10	3/30/2021 4:41 PM
21	15-20	3/30/2021 4:39 PM
22	Between 5 to 10, as a referal from EPA	3/30/2021 4:31 PM
23	Approximately 30	3/30/2021 4:13 PM
24	Normally five	3/30/2021 4:07 PM
25	Varies. 10 give or take.	3/30/2021 3:44 PM
26	12	3/30/2021 3:38 PM
27	50	3/30/2021 3:35 PM
28	28	3/30/2021 3:34 PM
29	0-1	3/30/2021 3:29 PM
30	1	3/30/2021 3:24 PM
31	0-2, it is very rare.	3/30/2021 3:21 PM

32	12	3/30/2021 3:16 PM
33	2-4	3/30/2021 3:14 PM
34	Around five inspection	3/30/2021 3:11 PM
35	2-4	3/30/2021 3:10 PM

Q6 Has your SLA experienced any difficulties or problems getting credentials issued for the first time, renewed annually, or reissued every three years?

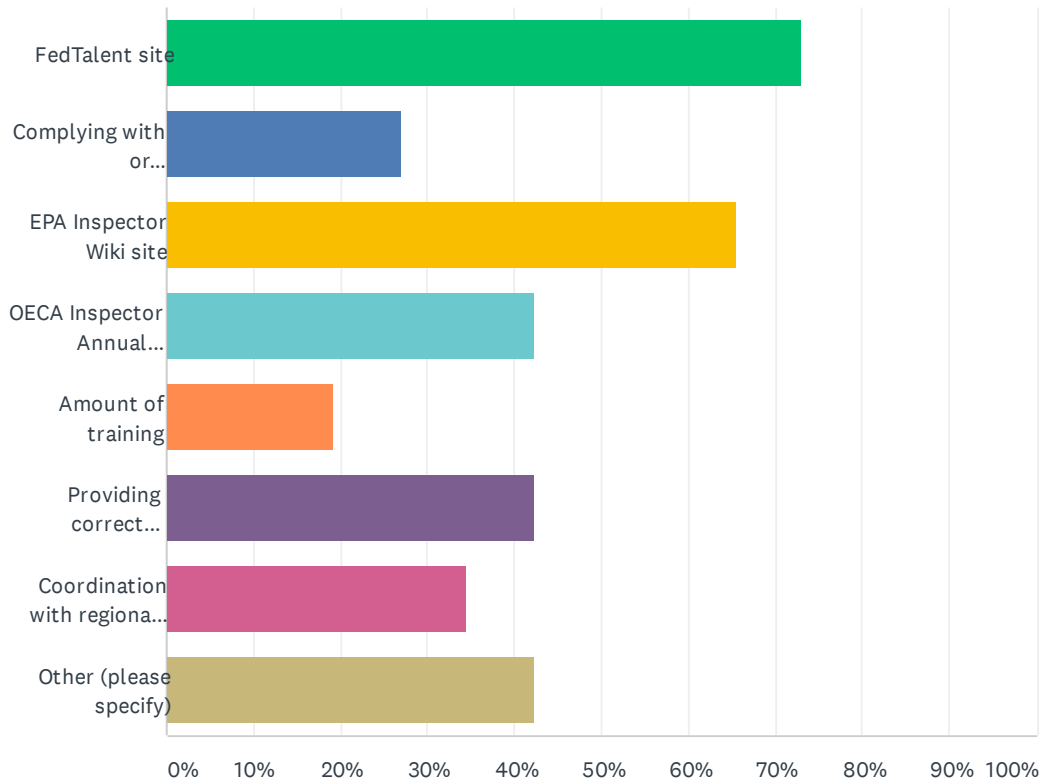
Answered: 36 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	69.44%	25
No	30.56%	11
TOTAL		36

Q7 If you answered yes to Q6, please check all boxes below that apply to the known or suspected reason/s for the problems, with details provided in the comment section.

Answered: 26 Skipped: 10



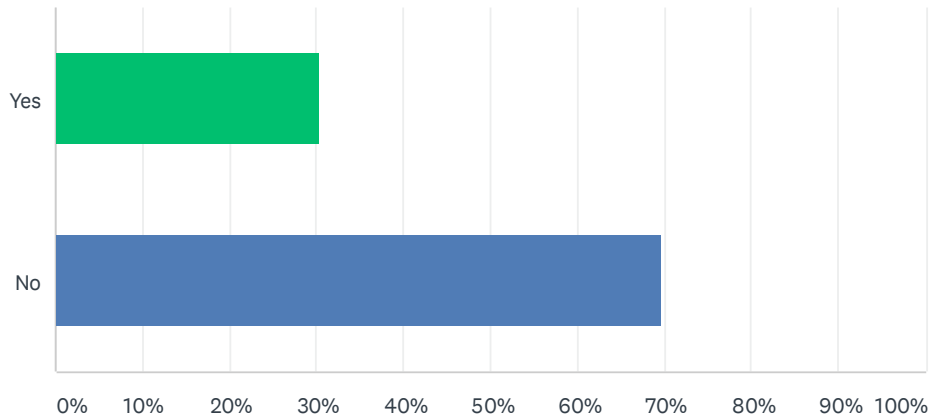
ANSWER CHOICES	RESPONSES	
FedTalent site	73.08%	19
Complying with or understanding EPA Executive Order 3500.1	26.92%	7
EPA Inspector Wiki site	65.38%	17
OECA Inspector Annual Refresher Training Completion Certification Form	42.31%	11
Amount of training	19.23%	5
Providing correct training every year	42.31%	11
Coordination with regional office, or disagreements with regional office	34.62%	9
Other (please specify)	42.31%	11
Total Respondents: 26		

#	OTHER (PLEASE SPECIFY)	DATE
1	Please see additional comments question 9.	4/7/2021 1:34 PM
2	Too many locations to navigate for credentials.	4/7/2021 10:09 AM

3	inconsistent requirements from year to year	4/7/2021 9:58 AM
4	Inspectors complete computer training, but the system does not issue a valid certificate that EPA office will accept; EPA office not offering review or feedback on program specific or inspector skills training, even when training is conducted by experts in the field employed by EPA.	4/6/2021 10:31 AM
5	Why do we have to go all over for the information, put it all together. Simplify, it is always a pain.	4/1/2021 1:51 PM
6	We did have issues in the past, but currently everything is running smooth in Region 4	3/31/2021 8:32 AM
7	Wet signatures, US Mail/UPS, still have to submit initial/original documentation every renewal, etc...	3/31/2021 7:59 AM
8	Inconsistent policy with different people at regional office	3/30/2021 4:41 PM
9	Receiving the credential	3/30/2021 4:39 PM
10	COVID-19 has delayed EPA regional staff going into their office to process credentials when received.	3/30/2021 4:07 PM
11	The processing of the paperwork by EPA can take more than a year before credentials are received after paperwork has been submitted	3/30/2021 3:38 PM

Q8 If the process of obtaining and retaining EPA credentials was more efficient and/or less time consuming, would you pursue more inspectors obtaining EPA credentials?

Answered: 33 Skipped: 3



ANSWER CHOICES	RESPONSES	
Yes	30.30%	10
No	69.70%	23
TOTAL		33

#	IF YES, HOW MANY?	DATE
1	3	4/7/2021 5:09 PM
2	At least one.	4/7/2021 1:34 PM
3	Each of our inspectors possessed credential for years, but with the constant struggle LA only retains what is needed to accomplish EPA goals.	4/7/2021 10:09 AM
4	not applicable	4/7/2021 9:58 AM
5	5-6	3/31/2021 3:48 PM
6	3 more	3/30/2021 4:39 PM
7	2	3/30/2021 4:31 PM
8	NA, currently all are credentialed	3/30/2021 3:34 PM
9	2	3/30/2021 3:29 PM
10	2	3/30/2021 3:24 PM
11	6-7	3/30/2021 3:14 PM

Q9 Additional Comments

Answered: 22 Skipped: 14

#	RESPONSES	DATE
1	<p>I solicited training information from some of our credentialed inspectors. We appreciate the opportunity to share our input and hopefully the direct approach will be helpful in moving forward and making improvements with credential training. I will follow with a couple inspector comments that best expressed most submitted to me. Inspector one comments: I feel that the FedTalent site did not work well last year. For example it did not direct us to the refreshers that was needed to meet the training, it did not keep track of all the work that we did do, and then when we were able to complete the work it would not produce the certificate that was needed. It would also sometimes show that the answer was wrong even when we knew that the answer was right. I also feel that if the system is supposed to keep track of our work that the 3500 form is not needed or that it should be generated by the system at the time, we complete the training. This would keep us from sending the same information in more than one way to the EPA and make the communication easier with the Regional office and maybe eliminate the disagreements and discrepancies. I also feel the need for Inspector Wiki and FedTalent to be tied together better or be separated all together. Either way a good explanation needs to be given of what they want and how it is to be accomplished. This would help everyone do the same thing and not have to go around the world to get to the training and keep records of the training. It would also help if the username and password for both Inspector Wiki and FedTalent could be in the same format or maybe even be the same to eliminate the confusion. Inspector two comments: The FedTalent website did not take us directly to the training last year and subsequently did not capture our work that was accomplished. As far as the training itself, it seems to be just too much for "refresher training". I've had refresher training with other certifications throughout my career and they all seem to be quick and simple courses, but this EPA training feels like the long and complicated training we did the first time. It should be easier and more simple if it's just a refresher. The regional office has issues holding onto information sent to them. It feels like we send them the same things over and over. That's about all I have, WIKI hasn't given me any problem lately but it has in the past.</p>	4/7/2021 1:34 PM
2	<p>I have been involved with this process for approximately 29 years and credentials have been an issue for the entire time. Every year this a topic of discussion and it seems to fall on deaf ears. EPA has made adjustments through the years; however the process becomes more burdensome on states and staff with each adjustment. Each time credentials are passed on to EPA staff it changes and not for the better. The region does not appear to be problem, it appears the issue is above the region.</p>	4/7/2021 10:09 AM
3	n/a	4/7/2021 9:58 AM
4	<p>The process for storing training information is better with improvements in Fed Talent. The training material itself is outdated, in Inspector Wiki. they have done some updates this year in the training, but a lot of it appears to be, putting it in a new format. Some of the material in the pesticide training is still outdated.</p>	4/7/2021 9:18 AM
5	<p>Process has gotten much easier over past year or so</p>	4/2/2021 5:50 PM
6	<p>We have all our inspectors carry an EPA credential to allow more flexibility in assignments. So when we say 6 are required, in theory we could get by with less.</p>	4/1/2021 1:51 PM
7	<p>We had some issues about three years ago. However, we haven't had any issues since. I believe FedTalent will take care of these issues since it keeps track of training.</p>	4/1/2021 9:57 AM
8	<p>The only reason I would not pursue more inspectors is there is no need for the extra credentialed inspectors. I currently require all my inspectors to complete all trainings required for credentials.</p>	3/31/2021 4:08 PM
9	<p>As long as the Region maintains a credentialing coordinator, then all is well. It's when there isn't one that things fall apart. I have no complaints at the moment. Tammye Cross is doing an excellent job.</p>	3/31/2021 8:32 AM

Issuance and Renewal of EPA Inspector Credentials

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10	none	3/31/2021 8:20 AM
11	-Need improved course content, FIFRA Specific training can be hard to find. -Need to have in person training opportunities that can be approved by SHEM. -Why does the initial documentation need to be submitted every renewal? -Paperwork burdensome -FedTalent is cumbersome and clunky (sorry for the technical terms) -Does every regional office have a credential coordinator who deals only with FIFRA credentials, if not they need to...	3/31/2021 7:59 AM
12	The Credentialing process has been so much better since Tammye Cross has taken over that duty. We have had approvals for credentials in less than a week and in hand in a month. In previous years before Tammye, it would be 2 years or more before credentials were received.	3/30/2021 5:19 PM
13	I am contemplating reducing the number of inspectors with EPA credentials because it has become such a drain on time that could otherwise be devoted to field work. In the days when EPA credentialing was relatively easy, I used it as a requirement for promotion, however, it is no longer something I feel serves the purpose of improving an inspector's depth of understanding, it is now a hindrance to our program.	3/30/2021 4:41 PM
14	None	3/30/2021 4:31 PM
15	Even though we still have problems with logins and such from time to tome, the credentialing process ahs gotten MUCH better in region 4 in the past 1-2 years.	3/30/2021 4:13 PM
16	We have a very good working relationship with EPA Region 10 in timely processing new and renewed EPA Credentials for WA State Compliance staff. Unfortunately, during COVID-19, the EPA Region 10 office in Seattle has been closed and EPA Region 10 staff have only been going in on a random basis. What would normally take a couple weeks at the most is now a several month delay for processing.	3/30/2021 4:07 PM
17	Chris Tokarz of Region 8 EPA helps us get through the process and is great to work with. My answers to this survey are based on my experiences before she was assigned Utah. Before Chris I was ready to give up...the hassle wasn't worth it. The written guidance wasn't clear...wordy, but unclear. When we do have problems today, it seems to be from D.C. on minor details. Sometimes they go through, other times what was approved for one inspector becomes a problem for another. Here again, Chris has helped tremendously in navigating these.	3/30/2021 3:44 PM
18	We try to get everyone credentialed, but it can be a rather arduous task for some. It seems connectivity and procedural issues make it difficult. We have also sent up Credentialing packages in the past that have been lost. It seems the whole process should be made easier, rather than have to go through all of the red tape.	3/30/2021 3:35 PM
19	Have had very few issues that have not been addressed and/or resolved immediately through assistance by our EPA Project Officer.	3/30/2021 3:34 PM
20	We commit to use of federal credentials by specific for-cause request only due to all of the complications that go along with the entire federal inspection process. complications include: 1. Difficulty in obtaining and then continuously maintaining credentials so that the credential exists at the specific time that it may be needed. 2. Required use of EPA forms, many of which are out dated or more cumbersome and less useful than comparable state forms. 3. Requirement to copy and submit entire inspection file to the Region for review and the resulting lengthy review period by the Region. 4. More limitations placed on inspection authority and scope when using federal credentials vs. state credentials. 5. Questions about ability to take state action for violation of state law in those instances when EPA ultimately choses not to pursue federal enforcement .actions.	3/30/2021 3:29 PM
21	none	3/30/2021 3:21 PM
22	Region X is doing what is required of them, and no fault is with them. Seems strange that if I need to have my folks get 40 hour hazmat. It should work for the 24 hour.	3/30/2021 3:14 PM